

ORIGINAL

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0000166946

Executive Director

ARIZONA CORPORATION COMMISSION

RECEIVED

2015 NOV 20 P 4: 35

AZ CORP COMMISSION
DOCKET CONTROL

TO: DOCKET CONTROL

RE: BN Leasing dba Aubrey Water Company

DOCKET NO. W-03476A-15-0286

Please docket the attached 15 customer comments OPPOSING the proposed Rate increase for this company.

Customer comments can be reviewed in E-docket under the above docket number.

Filed by: Utilities Division – Consumer Services

Arizona Corporation Commission

DOCKETED

NOV 20 2015

DOCKETED BY	<i>KG</i>
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W-03476A-15-0286

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Al Amezcua	Phone: <<< REDACTED >>>	Opinion Date: 11/13/2015
Opinion Number: 2015 - 127376		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/13/2015 12:31 PM	

First Name: Michelle	Last Name: Terpstra	Account Name: Michelle Terpstra
Address: <<< REDACTED >>>		
City: Seligman	State: AZ	Zip Code: 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
Paul Juhl	Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286

Docket Position: Against

***** Ms. Terpstra hauls her own water. *****

Ms. Terpstra called the Commission to oppose the Aubrey Water proposed rate increase. This is quiet a big huge jump. It's going to affect the entire town, especially elderly and people on a fixed income. Say No!!

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/13/2015	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua	Phone: <<< REDACTED >>>	Opinion Date: 11/13/2015
Opinion Number: 2015 - 127377	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/13/2015 12:35 PM	

First Name: Corrine	Last Name: McMurray	Account Name: Corrine McMurray
Address: <<< REDACTED >>>		
City: Seligman	State: AZ	Zip Code: 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
Paul Juhl	Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286	Docket Position: Against
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***** Ms. McMurray hauls her own water. *****

Per Ms. McMurray she opposes the proposed rate increase. This would be a financial hardship.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
11/13/2015	Al Amezcua	Telephone	Investigation
Comments noted for the record and docketed. CLOSED.			

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 11/13/2015
Opinion Number: 2015 - 127378 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 11/13/2015 12:39 PM

First Name: Laura **Last Name:** Brown **Account Name:** Laura Brown
Address: <<< REDACTED >>>
City: Seligman **State:** AZ **Zip Code:** 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe) **Division:** Water

Nature Of Opinion

Docket Number: W-03476A-15-0286 **Docket Position:** Against

***** Metered customer *****

Per Ms. Brown, this is an outrageous increase. We will not be able to afford this hike. She feels for the people hauling their own water, retired and low income. This is an unjust, unfair, unreasonable and unserved. We are a small town and can not do without our water.

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/13/2015	Al Amezcua	Telephone	Investigation

Comments noted for the record and docketed. CLOSED.

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua	Phone: <<< REDACTED >>>	Opinion Date: 11/13/2015
Opinion Number: 2015 - 127379	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/13/2015 12:43 PM	

First Name: Kenneth	Last Name: Powers	Account Name: Kenneth Powers
Address: <<< REDACTED >>>		
City: Seligman	State: AZ	Zip Code: 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
Paul Juhl	Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286	Docket Position: Against
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***** Mr. Powers Hauls his water. *****

Per Mr. Powers, he opposes the increase request. This is going to be a financial hardship for alot of the residents. His own SSI is tapped out. It's not just him there are others. say no.

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/13/2015	Al Amezcua	Telephone	Investigation
Comments noted for the record and docketed. CLOSED.			

W-03476A-15-0286

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Al Amezcua **Phone:** <<< REDACTED >>> **Opinion Date:** 11/13/2015
Opinion Number: 2015 - 127380 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 11/13/2015 12:46 PM

First Name: Jerina **Last Name:** Traister **Account Name:** Jerina Traister
Address: <<< REDACTED >>>
City: Seligman **State:** AZ **Zip Code:** 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe) **Division:** Water
Paul Juhl **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286 **Docket Position:** Against

***** Ms. Traister gets water delivered *****

She opposes such a rate hike. A 250% increase is nuts. We are on a fixed income life is hard enough. it's not easy trying to juggle everything else. NO!

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/13/2015	Al Amezcua	Telephone	Investigation
Comments noted for the record and docketed. CLOSED.			

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Deborah Reagan **Phone:** <<< REDACTED >>>

Opinion Date: 11/10/2015

Opinion Number: 2015 - 127327

Priority: Respond within 5 business days

Opinion Codes: Rate Case Items - Opposed

Closed Date: 11/10/2015 12:22 PM

First Name: Charlotte

Last Name: Lindermuth

Account Name: Charlotte
Lindermuth

Address:

City: Seligman

State: AZ

Zip Code: 86337

Company: Aubrey Water Company(The Burlington
Northern and Santa Fe)

Division: Water

Nature Of Opinion

Docket Number: W-03476A-15-0286

Docket Position: Against

Customer is opposed to the company's proposed rate increase. She feels it is too high for this area but does not oppose a much smaller increase.

Investigation

Date:

Analyst:

Submitted By:

Type:

11/10/2015

Deborah Reagan

Telephone

Investigation

Comments entered for the record and filed with Docket Control.

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Tom Davis	Phone: <<< REDACTED >>>	Opinion Date: 11/10/2015
Opinion Number: 2015 - 127331		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed		Closed Date: 11/10/2015 3:21 PM

First Name: Debbie	Last Name: Smith	Account Name: Debbie Smith
Address: <<< REDACTED >>>		
City: Seligman	State: AZ	Zip Code: 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
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Nature Of Opinion

Docket Number: W-03476A-15-0286	Docket Position: Against
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Customer hauls water and is opposed to the proposed rate increase.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
11/10/2015	Tom Davis	Other	Investigation
Entered for the record and docketed. CLOSED			

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Carmen Madrid **Phone:** <<< REDACTED >>> **Opinion Date:** 11/10/2015
Opinion Number: 2015 - 127319 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 11/10/2015 8:33 AM

First Name: Debbie & Arthur **Last Name:** Dumford **Account Name:** Debbie & Arthur Dumford

Address: <<< REDACTED >>>

City: Seligman

State: AZ

Zip Code: 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)

Division: Water

Paul Juhl

Phone: <<< REDACTED >>>

Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286

Docket Position: Against

Caller is a metered customer and is opposed to the 300% rate increase that the company is requesting. She is disabled and they are on a fixed income. Cannot afford to pay a higher amount.

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/10/2015	Carmen Madrid	Telephone	Investigation
Opinion noted and filed in Docket No. W-03476A-15-0286. closed			

W-03476A-15-0286

Arizona Corporation Commission
Utilities Complaint Form

Investigator: Carmen Madrid **Phone:** <<< REDACTED >>> **Opinion Date:** 11/10/2015
Opinion Number: 2015 - 127332 **Priority:** Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed **Closed Date:** 11/10/2015 3:40 PM

First Name: Chuck **Last Name:** Chavez **Account Name:** Chuck Chavez
Address:
City: Seligman **State:** AZ **Zip Code:** 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe) **Division:** Water
Paul Juhl **Phone:** <<< REDACTED >>> **Email:** <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286 **Docket Position:** Against

Caller is a water hauler and he is opposed to the rate increase requested by Aubrey Water Co.

		Investigation	
Date:	Analyst:	Submitted By:	Type:
11/10/2015	Carmen Madrid	Telephone	Investigation
Opinion noted and filed in Docket No. W-03476A-15-0286. closed			

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter	Phone: <<< REDACTED >>>	Opinion Date: 11/10/2015
Opinion Number: 2015 - 127335	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/10/2015 4:00 PM	

First Name: Mary	Last Name: Bessette	Account Name: Mary Bessette
Address: <<< REDACTED >>>		
City:	State: AZ	Zip Code:
Home: <<< REDACTED >>>		

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
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Nature Of Opinion

Docket Number: W-03476A-15-0286

Hauls Water

Opposed to rate increase. She cannot afford an increase.

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter	Phone: <<< REDACTED >>>	Opinion Date: 11/10/2015
Opinion Number: 2015 - 127336	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/10/2015 4:02 PM	

First Name: Wesley	Last Name: Hensel	Account Name:
Address:		
City:	State:	Zip Code:
Home: <<< REDACTED >>>		

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
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Nature Of Opinion

Docket Number: W-03476A-15-0286

Hauls Water

Opposed to rate increase. She cannot afford an increase.

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter	Phone: <<< REDACTED >>>	Opinion Date: 11/10/2015
Opinion Number: 2015 - 127339	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/10/2015 4:14 PM	

First Name: Vivian	Last Name: Campbell	Account Name:
Address: <<< REDACTED >>>		
City:	State: AZ	Zip Code:
Home: <<< REDACTED >>>		

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
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Nature Of Opinion

Docket Number: W-03476A-15-0286

METERED CUSTOMER

Opposed to rate increase.

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter	Phone: <<< REDACTED >>>	Opinion Date: 11/10/2015
Opinion Number: 2015 - 127340	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/10/2015 4:16 PM	

First Name: Harold	Last Name: Brown	Account Name:
Address: <<< REDACTED >>>		
City:	State: AZ	Zip Code:
Home: <<< REDACTED >>>		

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
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Nature Of Opinion

Docket Number: W-03476A-15-0286

HUALS WATER

Opposed to rate increase.

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Trish Meeter	Phone: <<< REDACTED >>>	Opinion Date: 11/10/2015
Opinion Number: 2015 - 127325	Priority: Respond within 5 business days	
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/10/2015 11:27 AM	

First Name: Francis	Last Name: Huerta	Account Name: Francis Huerta
Address:		
City:	State:	Zip Code:
Home: <<< REDACTED >>>		

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
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Nature Of Opinion

Docket Number: W-03476A-15-0286

HAULING CUSTOMER

opposed to increase in rates for bulk water.

W-03476A-15-0286

**Arizona Corporation Commission
Utilities Complaint Form**

Investigator: Al Amezcua	Phone: <<< REDACTED >>>	Opinion Date: 11/13/2015
Opinion Number: 2015 - 127370		Priority: Respond within 5 business days
Opinion Codes: Rate Case Items - Opposed	Closed Date: 11/13/2015 11:54 AM	

First Name: Michelle	Last Name: Terpstra	Account Name: Michelle Terpstra
Address: <<< REDACTED >>>		
City: Seligman	State: AZ	Zip Code: 86337

Company: Aubrey Water Company(The Burlington Northern and Santa Fe)	Division: Water
Paul Juhl	Phone: <<< REDACTED >>> Email: <<< REDACTED >>>

Nature Of Opinion

Docket Number: W-03476A-15-0286	Docket Position: Against
--	---------------------------------

***** Ms. Terpstra hauls her own water. *****

Ms. Terpstra called the Commission to oppose the Aubrey Water proposed rate increase. This is quiet a big huge jump. It's going to affect the entire town, especially elderly and people on a fixed income. Say No!!

Investigation			
Date:	Analyst:	Submitted By:	Type:
11/13/2015	Al Amezcua	Telephone	Investigation
Comments noted for the record and docketed. CLOSED.			
